

Mission Acres Cancellation Policies for Lessons

1. 24 hours' notice required (based on session start time)
2. Clients are financially responsible for the following:
 - Arriving late for a session
 - Missing a session
 - Cancelling within 24 hours (based on session start time)

If a client cancels and they are part of a group lesson, the group rate will still apply to the other members in the group.

If a client cancels within the 24 hours of the session start time they can request that their trainer rides their horse at the stated time. The trainer has the option to accept or decline the request. Note the lesson time will include: collecting/releasing your horse, tacking up/down, and cool down. If they decline the request, payment is still due.

If a travel advisory is issued, then lessons may be cancelled without penalty.

Note: Trainers/coaches charge their clients directly so please speak with them in regards to additional information.